



香港專業保險經紀協會

PROFESSIONAL INSURANCE BROKERS ASSOCIATION

Ref. No. : MEMO/246/2021
To : All Members
From : Herman Cheung - Education Sub-Committee Chairman
Date : 12 October 2021

Pilot Programme to Enhance Talent Training for the Insurance Sector

CPD Webinar co-organized with
The Chartered Insurance Institute Hong Kong Limited



Leading a Multi-Generational Workforce in the Insurance Industry

- Contents : • What are the four generations?
• Causes of inter-generational conflicts.
• Each Generation holds different values
• An examination of unconscious bias
• How do conflicts affect team relationships and performance?
• Ways to address the issues
- Facilitator : **David Mui, PhD**
- A Practice Leader of the Centre for Diversity and Inclusion Asia
- With over 30 years of experience in business, consulting, human capital and, D&I fields gained from international companies and educational institutions with a global presence
- Date : 24 November 2021 (Wednesday)
- Time : 2:30pm–5:40pm (10 mins interim break)
(Enter the room 20~30 minutes earlier for attendance taking)
- Venue : **Zoom Platform** (*You will need a device with a camera*)
- Medium of Teaching : Cantonese
- Credits : **3 IA CPD Hours & 3 MPFA CPD non-core Credits**
- Online Enrollment** : **** [Click here](#) ****
- Administration Fee : ****Payment advice will be emailed to enrollee if your seat is confirmed****
HK\$90 (for PIBA or CII members)
HK\$180 (for Non-PIBA members)
- Enrollment Deadline : From today to 6:00pm of 16 November 2021 or when it is full, whichever is earlier.



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Important Notes

1. 0.5 CPD hour will be deducted for absence more than 15 minutes, no CPD Certificate for absence more than 30 minutes
2. Digital CPD Certificate will be issue within 7 days after the class.
3. Identity Verification is required before the class.
4. Participants should show their face throughout the courses
5. We will not be entitled to issue CPD certificate to the participants for improper & inappropriate behavior during the class.
6. No refund and non-transferable

For enquiry, please feel free to contact our Ms Connie Wong at 2116 0372 or Ms Tiffany Tsoi at 2139 1368.

開啟「Apple App Store」或「Google Play」下載「**Zoom Cloud Meetings**」應用程式

操作系统平台要求：

•最低操作系统規格與需求 Minimum OS:

- Ø Mac OS X -Mac OS 10.10或更高版本
Mac OS X with Mac OS 10.10 and higher
- Ø Windows 7 或更高版本
Windows 7 and higher

•Mac 操作或Windows 操作系统硬件要求 Mac OS or Windows OS hardware requirements:

- Ø 2.5 GHz 雙核Intel Core i5 或更高版本的桌上型電腦（單屏）
2.5 GHz Dual Core Intel Core i5 and higher desktop CPU (single screen)
- Ø 2.8 GHz 四核Intel Core i7 或更高的桌上型電腦（雙屏或三屏）
2.8 GHz Quad Core Intel Core i7 and higher desktop CPU (dual or triple screen)
- Ø Dual bank RAM 以達更佳效果
Dual bank RAM for better performance

•上課期間，強烈建議學員使用 WIFI 或固網連接互聯網登入 Zoom 系統

During the class, we highly recommend participants to use WIFI or LAN connection to login Zoom attending the programme.